



FACT SHEETS:

CONSUMER INFORMATION ABOUT GAS AND ELECTRIC UTILITY SERVICE

- 1. Applications for Utility Service**
- 2. Security Deposits**
- 3. Even Monthly Payment Plans**
- 4. Alternate Payment Plans (see Alert)**
- 5. High Utility Bills**
- 6. What is USPP**
- 7. Utility Service Terminations**
- 8. Termination Procedures**
- 9. Restrictions on Termination**
- 10. PSC Complaint Process**

**Includes Public Service Commission requirements
Through April 2014
COMAR 20.30; 20.31; 20.32; 20.50; 20.53; 20.54; 20.55**

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